

17th March 2020

Finding Local Support

Dear Parents and Carers,

Here are some ways to find local support if the School is closed.



Advice and practical support is available for parents / carers from the:

Family Information, Advice and Support Team
Advice line number - 020 7364 6489 (Mon – Fri 9.00 – 5.00pm)

Parenting advice and support is available for parents/carers and Social Care colleagues from the:

Parental Engagement / Parenting Team
Email: parenting@towerhamlets.gov.uk
Telephone - 020 7364 6398 (Mon- Fri 9.00 – 5.00pm)

Information and signposting families to services from the:

Family Information Service
Telephone - 020 7364 6495 (Mon- Fri 9.00 – 5.00pm)

Local Offer - Online directory of services and information for children, young people, families and professionals in Tower Hamlets

Visit: www.localoffertowerhamlets.co.uk

Holiday Childcare is available to Keyworkers from the:

Holiday Childcare Scheme
All updates and information for booking the Easter scheme can be found on our website.
Visit: www.towerhamlets.gov.uk/hcs

School Premises Manager: Gregg Grieve
Finance Administrator & Frontline Officer: Zaheda Begum

Halley Primary School | Halley Street | London | E14 7SS
Telephone: 020 7265 8061 **Email:** admin@halley.towerhamlets.sch.uk
www.halley.towerhamlets.sch.uk





First Love Foundation offer a foodbank service if you are struggling with food and money, you can be referred to the local foodbank. To be referred, please contact:

Denise Foster:

dfoster42.211@halley.towerhamlets.sch.uk

Or check our website for emergency contact details

www.halley.towerhamlets.sch.uk



The Family Information Service (FIS) provides free, impartial information and advice on a variety of services for children and young people (from birth to 25 years old), parents and families. Contact them by email or phone at:

- fis@towerhamlets.gov.uk
- 020 7364 6495



Family Fund is UK's largest charity providing financial help for families on low incomes raising disabled or seriously ill children and young people.

- 01904 550055
- www.familyfund.org.uk



Family Action helps those who are experiencing poverty and social isolation across England by providing practical, emotional and financial support.

- 020 7364 3491/ 020 7254 625

Family Action's FamilyLine for parenting help:

- 0808 802 6666
- Text messaging only: 07537 404 282
- familyline@family-action.org.uk



The Early Help Hub works with families or young people who would like some extra support to deal with a difficult situation. Getting help early can stop things from getting worse and becoming harder to manage.

Calls to the Children Services Hotline: 020 7364 5005
www.towerhamlets.gov.uk/earlyhelp



If you are worried about a child's safety, please contact Tower Hamlets Children's Social Care on any of these numbers:

- 020 7364 3444
- 020 7364 5601
- 020 7364 5606

The School also works closely with a number of other Charities so if you do think you may be facing any sort of hardship during these tricky months please do make contact with either your child's class teacher, Kathleen Jeffers (AHT), Helen Collinge (AHT) or Shoshannah Thompson (Headteacher) or you can email us at safeguarding@halley.towerhamlets.sch.uk

Best wishes

Shoshannah Thompson
Headteacher

Parent and Family Support Service (PFSS)

The PFSS recognise that at this particularly difficult time parents and carers may require emotional and practical support and that the heightened stress and anxiety of the current medical emergency will put additional pressure on families.

PFSS staff will provide a telephone support / advice service to families referred by schools and social care for parenting support / Special Educational Needs Disability Information Advice and support during this difficult time.

Where possible, *English, Bengali, Somali and Turkish speaking practitioners will be available.*

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The holiday childcare scheme will be open between:

Monday 6 - Friday 17 April from 8am and 6pm